

CONTACT

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Kampala, Uganda

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SKILLS

- IT Support & Troubleshooting
- Computer Hardware & Software
- Networking & Basic Network Security
- Cybersecurity Awareness
- Python Programming
- HTML5, CSS3, JavaScript
- Web Development
- Digital Marketing & E-commerce
- Google Ads & Performance Marketing
- Graphic Design (PixelLab)
- Video Editing & Content Creation
- Microsoft Office (Word, Excel, PowerPoint)
- Communication & Teamwork
- Problem Solving & Adaptability

TECHNICAL TOOLKIT

Languages: Python, HTML5, CSS3, JavaScript

Tools: PixelLab, YouCut, Termux, GitHub, VS Code, Canva

Networking: TCP/IP, LAN, Wi-Fi, Routing Basics

Systems: Windows, Android, Ubuntu (Basic)

Marketing: Google Ads, SEO Basics, Social Media Management

BAKAKI YUNUSU

IT SUPPORT & DIGITAL MEDIA SPECIALIST

+256 748 258 838 | bakakiyunus6@gmail.com | Kampala, Uganda

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PROFESSIONAL PROFILE

Motivated and detail-oriented IT and Digital Media professional with a strong foundation in networking, cybersecurity, web development, digital marketing, and computer troubleshooting. A graduate of the MTN ACE Skilling Program with certifications from ICDL, Cisco, Google, and YouTube. Skilled in Python, web technologies, graphic design, video editing, and digital productivity tools. Passionate about using technology to solve problems, support organizations, and create value.

EDUCATION

Uganda Advanced Certificate of Education (UACE)
Completed Senior Six

PROFESSIONAL TRAINING & CERTIFICATIONS

- **MTN ACE Skilling Program** – Graduate
  Digital and Technology Skills Development
- **ICDL (International Computer Driving Licence)**
  Modules: Artificial Intelligence, Cybersecurity, Digital Marketing & E-commerce, Web Development, Computer & Online Essentials
- **Cisco Networking Academy**
  Networking & Network Technician Learning Path
- **Google Ads AI-Powered Performance Certification**
  Google
- **YouTube Music Certification**
  Channel Management, Digital Growth & Audience Development

CORE COMPETENCIES

- IT Support & Troubleshooting
- Network Connectivity & Security
- Hardware & Software Installation
- Cybersecurity Awareness
- Web Development (HTML, CSS, JS)
- Python Programming & Automation
- Digital Marketing & Google Ads
- Graphic Design & Video Editing
- Microsoft Office & Productivity
- Online Research & Communication
- Problem Solving & Critical Thinking
- Teamwork & Adaptability

SELECTED PROJECTS

- **Offline Shop Management System** – Developed a mobile-first system to manage products, sales, stock, profits, and customer debts using HTML, CSS, JavaScript and local storage.
- **Business & E-commerce Websites** – Designed responsive websites with product showcases, WhatsApp integration, and SEO-friendly structure for small businesses.
- **Digital Content Creation** – Produced graphic designs, promotional posters, and short videos for social media and YouTube channels using PixelLab and mobile editing tools.
- **Python Practice Projects** – Built automation and utility scripts to solve real-life tasks and improve productivity.

CAREER OBJECTIVE

To secure an opportunity as an IT Assistant, ICT Support Assistant, Junior Network Technician, Digital Media Assistant, or Web Development Assistant where I can apply my technical skills, learn continuously, and contribute to organizational growth and digital transformation.